

Carrier Transicold Division



October 17, 2014

Mr. Marco Kramer
Holland Reefer Service B.V.
Theemsweg 48
3197 KM Rotterdam
Port No 5120
The Netherlands

Dear Marco,

Congratulations! We are pleased to inform you that Holland Reefer Service B.V. has successfully met all requirements necessary to achieve CareMAX™ "Conditionally Recognized" status in the following authorized location:

Rotterdam

CareMAX™ "Conditionally Recognized" status is effective today.

The "Conditionally Recognized" status indicates that Holland Reefer Service B.V. has all the necessary processes and controls in place, but they have not been in use long enough to demonstrate sufficient history. We will re-evaluate in approximately four to six months, with the goal of removing "conditional" status.

CareMAX™ status will be added to your company profile in our web-based Service Center locator, and we will recognize your accomplishment through our PR and marketing channels.

Your entire staff is to be congratulated for their exceptional commitment to implementing processes, procedures and controls at Holland Reefer Service B.V. Thanks for taking positive actions to help address the counterfeit and contaminated refrigerant issue.

Best regards,


David Whyte
CareMAX Program Administrator


Michael J. Dormer
General Manager
Global Container Services